

ThickCloudPro Privacy Policy

Date of issue: May 20, 2021

Effective date: May 27, 2021

ThickCloudPro (“We”) Knowing the importance of personal privacy, We respect and protect all use of the service user's personal privacy, to provide you with more accurate, personalized service, we will be in accordance with the provisions of the privacy policy use and disclosure of your personal information, except as otherwise provided in this privacy policy, without your prior consent, we will not pass the information disclosed or provided to third parties. This privacy policy is an integral part of our service usage agreement.

Through this policy, we will help you to understand the following:

1. How do We Collect Your Personal Information
2. How do We Use Your Personal Information
3. How do We Disclose Your Personal Information
4. How do We Store and Exchange Your Personal Information
5. How do We Use Cookie
6. How do We Protect Your Personal Information
7. How to Contact Us

I、 How do We Collect Your Personal Information

1、 In order to provide you with better services, we need to collect your personal information through the following ways:

a) When you register an account, you need to provide the **email, user name, domain name, and password**. If you refuse to provide, you will not be able to enjoy the service provided by us normally.

b)When you use our network services, we will automatically receive and record your access information and device data, including but not limited to your **device serial No., device record information, language, access date and time and access records;**

c) Personal data of users obtained through legal means from business partners.

II、 How do We Use Your Personal Information

a) We will not provide, sell, rent, share or trade your personal information to any

unrelated third party without your prior consent.

b) We also do not allow any third party to collect, edit, sell or disseminate your personal information by any means. If any user of our platform engages in the above activities, we have the right to immediately terminate the service agreement with such user.

c) For the purpose of serving users, we may use your personal information to provide you with information that you are interested in, including but not limited to sending you product and service information, or share information with our partners so that they can send you information about their products and services (the latter requires your prior consent).

d) In contact with you, we may use your personal information in order to better answer your questions and solve your problems.

e) If we decide to change our privacy policy, we will publish these changes in this policy, on our website, and wherever we think appropriate, so that you know how we collect and use your personal information, who has access to it, and under what circumstances we will disclose it.

f) The Company reserves the right to amend this policy at any time, so please note that we are looking at it. If any significant changes are made to this policy, we will inform you through a notice on our website.

You are fully aware that we do not need your permission to use personal information in the following situations:

- **Relating to national security or national defense security;**
- **Relating to public security, public health or vital public interest;**
- **Relating to criminal investigation, prosecution, trial and execution of judgment;**
- **In order to protect the life, property and other important legitimate rights and interests of the subject of personal information or other individuals, but it is difficult to get consent;**
- **The personal information collected is made publicly available to the public by the subject or guardian of the personal information;**
- **Collect your personal information from legally disclosed information, such as legal news reports, government information disclosure and other channels;**
- **What is necessary to sign the contract according to your requirements;**
- **Necessary to maintain the safe and stable operation of the provided products and/or services, such as the detection and disposal of product and/or service failures**
- **Necessary for lawful news reporting;**
- **When it is necessary for an academic research institution to carry out statistics or academic research based on public interests and to provide**

results of academic research or description to the outside world, the personal information contained in the results shall be de-identified;

- **Other circumstances prescribed by laws and regulations.**

III、 How do We Disclose Your Personal Information

We will disclose all or part of your personal information in accordance with your personal wishes or the provisions of the law in the following cases:

- a) Disclose to a third party with your prior consent;
- b) To provide the products and services you require, you must share your personal information with third parties;
- c) To make disclosure to a third party or an administrative or judicial organ in accordance with the relevant provisions of the law or as required by the administrative or judicial organs;
- d) If you violate relevant Chinese laws and regulations or our service agreement or relevant rules, you need to disclose to a third party;
- e) If you are a qualified intellectual property complainant and have filed a complaint, at the request of the complainant, you should disclose it to the person against whom the complaint is made so that both parties can handle possible rights disputes;
- f) In a transaction created on our platform, if any party to the transaction fulfills or partially fulfills the transaction obligation and requests for information disclosure, we shall have the right to decide to provide the user with the contact information of the other party of the transaction and other necessary information to facilitate the completion of the transaction or the settlement of the dispute.
- g) Other disclosures that we consider appropriate under laws, regulations or website policies.

IV、 How do We Store and Exchange Your Personal Information

The information and data about you collected by us will be stored on our servers. Information and data may be transmitted to your country, region or the overseas country where we collect the information and data and accessed, stored and displayed.

V、 How do We Use Cookie

- a) If you do not reject cookies, we will set or access cookies on your computer so that you can log in or use the services or functions of our platform that depend on cookies. We use cookies to provide you with more thoughtful personalized services, including

promotion services.

- b) You have the option to accept or reject cookies. You can reject cookies by changing your browser Settings. However, if you choose to reject cookies, you may not be able to log in or use our web services or functions that depend on cookies.
- c) The information obtained through our cookies will be subject to this policy.

VI、 How do We Protect Your Personal Information

- a) Our platform account has the security protection function, please keep your user name and password information properly. We will encrypt the user password and other security measures to ensure that your information will not be lost, abused and altered. Despite the aforementioned security measures, please note that there is no "perfect security measures" on the information network.
- b) When using our online services for online transactions, you will inevitably disclose your personal information, such as contact information or postal address, to the other party or potential parties to the transaction. Please protect your personal information and provide it to others only if necessary. If you find your personal information leaked, especially our platform username and password leaked, please contact us immediately so that we can take appropriate measures.

VII、 How to Contact us

The personal information of this privacy policy is controlled by SHENZHEN YOWEXA SENSOR SYSTEM CO., LTD. If you have any questions, opinions or suggestions about this privacy policy or about your personal information, you may contact us by mail or telephone through the following ways:

Registered address: A801, Jia Ling Yu Industrial and Trade Building, Hou Ting Community, Sha Jing, Baoan, Shenzhen, China.

Tel: 0755-85270752

You can also visit our website at <http://www.yowexa.com/> for more information.